

Additional comments from consultation responses

Issue	Frequency
Salisbury HRC staying open longer than other HRCs Residents commenting on the fact that Salisbury HRC has different opening times to other HRCs.	43
More materials collected Kerbside Residents requesting more materials such as tetrapaks and other plastics are collected at kerbside.	37
Extended opening due to working hours/distance Those residents who felt late night opening was very beneficial because they could use HRCs after normal working hours.	28
Kerbside issues Complaints or suggestions regarding the kerbside collections.	26
Issues with HRCs Residents who raised issues regarding site layout, staff problems or other HRC issues.	25
Positive feedback from HRCs Compliments and other positive comments about the running of HRCs.	20
Wider range of materials at mini recycling centres Residents requesting that a wider range of materials be available at mini recycling centres.	17
Keep HRCs open Those residents who were confused about the terminology of the different recycling centres, and felt that HRCs were in line to be closed.	16
Alternative opening hours Residents who felt that instead of simply cutting the evening hours, alternative methods could be used, for example opening earlier.	15
No need for mini recycling sites - duplication of materials Those who felt that mini-recycling sites were no longer needed as materials are now collected kerbside.	15
Simply keep mini recycling sites open Residents who simply felt that mini recycling sites should be kept open.	15
Commercial/trade waste issues Comments relating to trade/commercial abuse of HRCs and mini recycling sites.	6
Other factors to consider in scoring Suggestions of other factors to use in the scoring of mini-recycling sites.	6
General consultation issues Comments and complaints about the consultation process.	5
Concerns about fly tipping Those residents who felt closing sites would increase fly-tipping.	3
Bring Site Issues Residents who raised issues regarding site layout, litter problems or other mini recycling centre issues.	2